



Volume 6, January 2020

The Independent NEWSLETTER

FROM THE PRESIDENT

It's a new year and we are off to another great start with NAIA! I hope each of you also feel energized for an exciting 2020.

Our continued efforts to "Promote the Brand" are present in a number of activities you may have noticed. We're actively reaching out to other organizations so we can share our story at their meetings. We will have a display at The Claims and Litigation Management Alliance (CLM) in March at the Gaylord Texan Resort in Grapevine, TX and we hope to have several organizations as vendors at our Annual Meeting in May.

We are reaching out to prospective members, while also engaging our current membership. A few of our members joined me as we went international to present to Lloyd's of London (see the recap below). We want to continue to provide you with opportunities and benefits that enhance your membership. If you have something in mind, send it our way!

It's hard to believe that our Annual Meeting will be here soon. Start making plans to attend--there's plenty to do while you are there and we've included some ideas below! Also, if you know of



2020 Southeast Region Annual Meeting
2/19-2/21/2020
Peachtree Corners, GA

[Event Details](#)



2020 Southwest Region Annual Meeting
2/26-2/28/2020
Hot Springs, AR

anyone that would be interested in a vendor booth, please pass along the vendor brochure that can be found on the event details page of the NAIIA website.

Please also join me in welcoming three new members to our organization: T. Barrett & Associates, LLC; Irvine & Associates; and Friedline & Carter Adjustment, LLC. Welcome!

I look forward to seeing you at the Southeast and Southwest Regional Annual Meetings, and then celebrate another great year with you all at the Annual Meeting in May!

Always at your service,

*Joel Moore, 2019-2020 NAIIA President
Certified Appraiser/Umpire at Kevin Hromas
& Associates, Inc.*

Event
Details



2020 NAIIA Annual Conference
5/18-5/21/2020
Tucson, AZ

Event
Details

**Read More About Upcoming
NAIIA Events**

CLM Claims College Update

As part of our mission of education and leadership training, Peter Schifrin, Paul Graf, Rock Phillips, and myself, co-instructed classes at **The CLM Claims College** in September 2019.

We received excellent responses from attendee surveys and have been asked to come back in 2020! There may be additional spots for our membership to teach these classes. If you are interested, please notify Executive Director Sheri Csom of your interest via email.

The next **CLM Claims College** will take place September 9-12, 2020 at the Marriott Baltimore Waterfront in Baltimore, MD. Registration for this training opens on April 20, 2020.

Visit **The CLM Claims College** to learn more.

Read
More

Checking in with members on the island

Executive Director Sheri Csom had the pleasure of visiting long time NAIIA member John Mullen and Company, Inc., while in Hawaii.



John Mullen and Company, Inc. is located in Honolulu, Hawaii. Terry Mullen, President, was gracious enough to show us around his newly renovated office as well as inform us about some interesting facts about the island.

Recap of London Meeting

London Meeting:

NAIIA had the opportunity to present to claims specialists with Lloyd's of London. I'll be sharing more with you at our regional meetings, but the objective was to provide more information on the appraisal process.

We were met with great response and I'd like to thank our members who attended: Don Lederer and Brian Harlow with Johns Eastern Company; and Paul and Liz Graf with Vanguard Claims Administration.

A special thank you to Phillip Godwin with Lloyd's of London for giving us a great welcome, as well as Paul and Liz Graf for assisting and welcoming the Lloyd's group to the Old Library.



The info you need for our Annual Meeting



The Annual Meeting in Tucson, AZ on May 18-21, 2020 will be here before we know it!

Download the [Registration Packet](#) and [Exhibitor Brochure](#) to learn more. If you know any vendors that would be interested in attending the conference, please be sure to forward this information to them.

Plan your trip to Tucson, Arizona

We're just a few months away from the Annual Meeting on May 18-21, 2020 in Tucson, Arizona! If you're interested in exploring the area, we've put together a few ideas for you to include in your itinerary.

History & Culture

Tucson has a wealth of culture and history in the area. Check out [Arizona Sonora Desert Museum](#), [Old Tucson Studios](#), [Pima Air & Space Museum](#), [Arizona Historical](#)

[Society](#), [Mission San Xavier del Bac](#), [Titan Missile Museum](#), or the "Town too Tough to Die," [Tombstone, Arizona!](#)

Outdoor Activities

Looking to explore and get some fresh air? Check out the links at [Silverbell Golf Course](#) or [explore hiking trails](#) and [guided hiking tours](#).

Eat & Drink

Tucson is an incredible place to explore with your tastebuds! The city is home to two James Beard Award winners and has a wide variety of international cuisine. Explore a wide range of restaurants on the [Visit Tucson](#) website.

Looking for something different?

Check out the [25 Best Things to Do in Tucson, AZ!](#) You're sure to find something to enjoy!



2020 CAT Resource Guide - Special Discount!

NAlIA will have a full-page ad in the March/April issue of Claims Magazine that features the history of the organization, as well as more information about membership.

NAlIA members can have an Enhanced Listing in the 2020 CAT Resource Guide for half the price, just \$375 and additional listings for \$100. These listings are regularly \$750 for each Enhanced Listing and \$200 for each additional. In addition, each member having an enhanced ad will be recognized as a member of NAlIA with a NAlIA MEMBER in their listing. **The deadline is February 3, 2020.**

You can view the [2019 CAT Resource Guide here](#). To get listed, complete the form at <https://www.research.net/r/KPN8KN3>

If you have any questions, please contact Executive Director Sheri Csom.

Welcome New Members!

Please help us welcome new members:

- T. Barrett & Associates, LLC in Louisville, KY - Mid-States Regions
- Irvine & Associates in Wheeling, WV - Eastern Region
- Friedline & Carter Adjustment, LLC in Hyannis, MA - Eastern Regions

Why does NAlIA assess members?

There have been questions regarding the yearly regional assessments and the reason members are assessed. Your region assesses you in keeping with NAIIA Bylaws sections 8b and 9b. These Bylaws are found below.

What are the assessments used for? Your assessment is used to further the treasury of your region and provide funds for your regional meeting and the expenses of your regional National Advisory Council members, not only for your regional meeting but also for their attendance at the national conference.

***8b. Regional:** The prorated cost of a regional meeting, constitutionally determined, shall be treated as an assessment. For the purposes of this bylaw, member firms shall be considered members of each region in which they operate a main office, branch offices, or resident adjuster facilities and they shall be subject to such assessments.*

***9b. Regional:** Regional assessments shall be payable to the regional vice president within 60 days after billing or they shall become delinquent and referred to the national secretary-treasurer for collection when approved by the executive committee. The secretary-treasurer shall then notify the delinquent member firm of his indebtedness. If such member firm shall fail to pay its indebtedness within 30 days of such notification, it shall cease to be a member of the association and shall be notified of the act by the secretary-treasurer, provided, however, that the executive committee shall have power on good cause to reinstate such a membership under conditions the said committee shall deem proper.*

Should you have further questions regarding assessments, please contact your Regional VP, Executive Director Sheri Csom or one of the NAIIA officers. Thank you.

This is *your*

**Need to add or update your email?
Have industry news or tips to share?**



Click to submit via email to Sheri@NAIIA.com

Sheri Csom, NAIIA Executive Director
87 N Crooked Lake Drive, Kalamazoo, MI 49009
877-344-0624 | admin@naiia.com | www.naiia.com

Connect with us

