



COVID-19 PROTOCOLS

Conference Safety Measures and Duty of Care

The safety and wellbeing of attendees at the 2021 NAIIA National Conference is a top priority for both the NAIIA Board of Directors and The Westin Hilton Head Island Resort & Spa. Our Conference Safety Measures and Duty of Care is intended to provide guidelines to provide the safest environment for attendees under current social distance guidelines, while also providing the incredible networking opportunities people are accustomed to at the NAIIA Conference.

The following information will be updated as any new information is released from the Centers for Disease Control and Prevention, South Carolina Public Health Department and Beaufort County Public Health Department.

Face Coverings

Cotton, reusable face coverings will be provided at the conference. You may also bring your own mask. Any requirements on if/when wearing a mask is mandatory will be determined by The Westin Hilton Head Island Resort & Spa and Beaufort County guidelines during the conference.

Hand Sanitizer

Hand Sanitizer stations will be positioned throughout the meeting space and hotel.

Responsible Meeting Planning

In collaboration with The Westin Hilton Head Island Resort & Spa, the NAIIA will be providing responsible seating and barriers for all educational sessions and the exhibit hall, appropriate signage, and floor decals to reinforce social distancing and safety measures, and food and beverage options to limit touch points.

Meeting Space for Legacy/Platinum Reception

The Monday Legacy/Platinum Reception will be conducted in Calibogue/Danner Room. All tables and seating will follow recommended social distancing guideline at the date of the event.

Meeting Space for Educational Sessions and Luncheons

The Tuesday breakfast, educational sessions, and luncheon will be conducted in the Archer/Barnwell Conference Room. All tables and seating will follow recommended social distancing guidelines at the date of the event.

Meeting Space for Exhibitors

The Tuesday Welcome Reception with the Exhibitors and Wednesday Brunch with Exhibitors will be conducted in Calibogue/Danner Ballroom. All tables and seating will follow recommended social distancing guidelines at the date of the event.

Limiting the Number of Exhibitors and Breakout Session Attendees

To limit the number of attendees inside the exhibit hall, all exhibitor companies will be limited to a max of three company representatives per day.

For the attendees registering for the conference to attend the educational sessions, ***you will need to pre-reserve your spot for each educational session.*** Attendees must respond to the breakout session RSVP to attend the breakout sessions.

Meeting Space for Membership Meeting

The Wednesday Membership Meeting will be held in Elliot/Drayton/Heyward Boardrooms. All tables and seating will follow recommended social distancing guidelines at the date of the event.

Meeting Space for The NAIIA Annual Banquet

The Wednesday NAIIA Annual Banquet will have the Cocktail reception will be at Ocean Front Deck and the Banquet will be conducted in Grand Ocean Terrace. All tables and seating will follow recommended social distancing guidelines at the date of the event.

Meeting Space for Theme Night

The Thursday Theme Night will be held in Grand Ocean Terrace. All tables and seating will follow recommended social distancing guidelines at the date of the event.

Extensive Cleaning

All break areas, lunch areas, and The Westin Hilton Head Island Resort & Spa general meeting spaces will be cleaned throughout the day. All breakout rooms will be wiped down and cleaned between each session.

Personal Health and Accountability

While the NAIIA and The Westin Hilton Head Island Resort & Spa take onsite precautions, we ask all attendees to please use their best judgement when attending the conference. If you are sick, have a high temperature or come in close contact with a sick or COVID-19 positive individual leading up to the conference, please stay home for the 2021 NAIIA 84th National Conference. While normal cancellation/refund policies apply, if in the weeks leading up to the conference you have COVID-19 symptoms, test positive for COVID-19, or come in close contact with someone with COVID-19 symptoms, you will receive a full credit to a future conference.

The Westin Hilton Head Island Resort & Spa top priority for welcoming guests and colleagues back to Marriott properties is doing it safely, with your wellbeing in mind.

[Click here to learn more about the Marriott's rigorous safety and cleanliness protocols](#)