



## **March 16-18th Marriott Grand Hotel Point Clear, AL**

### **NAIIA Day 1 – Monday, March 16th**

Executive Committee Meeting (9:00 am)

Opening Reception (8:00 pm – 9:30 pm)

### **NAIIA Day 2 -Tuesday, March 17th**

Keynote – Mark Robinson – “Little Things ..... Big Impact” (8:00 am – 9:20 am)

Session 2 – Dr. Claire Muselman – “A Human-Centered Roadmap for Claims Professionals” (9:30 – 10:30 am)

Session 3 – Vernon Duty – “The First 48 Hours” (10:50 am – 11:50 am)

Session 4 – Scott Mull – “How to Navigate Appraisals with Confidence” (12:00 pm – 1:00 pm)

Session 5 – Rod Paterson – “Mission vs Family” (1:00 pm – 2:20 pm)

Session 6 – National Advisory Council Symposium (2:35 pm – 3:50 pm)

Welcome Reception with the Exhibitors (5:00 pm – 7:30 pm)

### **NAIIA Day 3 – Wednesday, March 18th**

Breakfast with Exhibitors (8:00 am – 10:00 am)

Business Membership Meeting – (10:30 am – 12:00 pm)

New Executive Committee Meeting (2:35 pm)

IILA Meeting (2:00 pm)

CPLIC Shareholder Meeting (3:00 pm – 3:30 pm)

Annual President’s Banquet (6:30 pm – 9:30 pm)